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# Volunteer Advocacy Worker

Reference code: VO15311

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As a volunteer you will be based at our Duncan Place office and will provide face to face and remote appointments to people who use our service. You will be supported to manage your own caseload and will gain extensive experience and knowledge of working in a busy advocacy service. This role involves supporting people who use our service around a range of issues that affect them, such as: attending appointments with GP's, Psychiatrists and Social Workers; helping people write letters or raise complaints about services and treatment; attending benefit assessments, providing support at children's hearings, helping people to be more informed about their rights and helping make sure their voices are heard. In return you will receive access to training, regular support and supervision, a learning and development plan and a record of your experience whilst volunteering with us. We are a Disability Confident Committed employer and encourage applications from people of all backgrounds and communities.

## About AdvoCard

AdvoCard is a user-led, independent advocacy organisation. Our services are primarily for people with experience of mental ill-health and/or Problematic Substance Use in Edinburgh. We support people to participate more effectively in decisions that affect all aspects of their lives

## Experience Required

No experience is required as we offer full training. However, good communication skills, an understanding of mental health and/ or recovery services and an interest in upholding people's rights would be helpful. We also welcome volunteers with lived experience of Mental Health or problematic substance use.

## Training Details

AdvoCard's training for new Volunteer Advocacy Workers runs through the year. You must be able to complete all 8 sessions of the training programme which runs two afternoons per week over a period of 4 weeks.

## Location/Travel Details

We deliver advocacy mainly from our new offices at 4 Duncan Place, EH6 8HW. (Lothian Buses – 1, 7, 12, 14, 16, 21, 25, 35 and 49 stop nearby) We see people face to face here, as well as delivering telephone and video advocacy. We accompany our advocacy partners to other appointments by prior arrangement.

## Expenses

Form to be completed with cash or bank transfer. All travel expenses to and from appointments will be reimbursed.

## Accessibility Details

- Happy to have a conversation about volunteer's needs

## Work Type

Advocacy / Human Rights

## Cause

Drugs / Alcohol Issues

## Flexibility & Commitment

Flexible

Flexible. We ask for a minimum commitment of one morning/afternoon per week for a minimum period of six months. During office hours Mon-Fri.

## Available Times

	mon	tue	wed	thu	fri	sat	sun
am	●	●	●	●	●		
pm	●	●	●	●	●		
eve							

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## Contact Details

Tel: 07920 207 564/0808 196 3525

<http://www.advocard.org.uk/volunteering/>

Email: [paul@advocard.org.uk](mailto:paul@advocard.org.uk)