



---

# ACE IT Coaching helpline Volunteer

Reference code: VO15119

---

We are looking for volunteers with a good working knowledge of tablets (particularly Android) to help deliver our ACE IT Coaching helpline. Volunteers will be matched up with one of our learners and will then provide a session (up to one-hour) of IT coaching on the phone. Our learners need help with everything from getting their new tablet set up, through to editing a PDF. It is not necessary to have any formal qualification, the most important skills in this role and patience and flexibility.

## About ACE IT Scotland

"Making a difference to the lives of older people." ACE IT is a charity registered in Scotland number SCO 036315. ACE IT is a company registered in Scotland number SC279749. The Company seeks to: - A) Promote the recognition of the 50+ age group as a valuable resource, who are able to offer life experience, maturity, skills and time. B) Provide support to older people, who contribute skills to the community during their later years.

## Experience Required

No formal qualification is necessary but we are looking for volunteers who are confident with everyday IT. The most important skills are patience and flexibility; to work at the right pace and to present information in a clear and simple way.

## Location/Travel Details

Volunteering for the ACE IT coaching helpline will be done in your own home.

## Expenses

Telephone expenses paid.

## Accessibility Details

- Wheelchair Access/Disabled Access Toilet

## Work Type

Computing

## Cause

Elderly

## Minimum Age

18 and under

## Available Times

	mon	tue	wed	thu	fri	sat	sun
am	●	●	●	●	●		
pm	●	●	●	●	●		
eve							

---

## Contact Details

25 Nicolson Square

Edinburgh

EH8 9BX

Tel: 07737738551

[www.aceit.org.uk](http://www.aceit.org.uk)

Email: [info@aceit.org.uk](mailto:info@aceit.org.uk)